

Patient Information at the Trust

The Patient Information Panel has developed a procedure for producing patient information leaflets. This ensures that the information we provide to patients and their carers is up-to-date and of a high standard.

Information on the panel, including useful documents and a list of leaflets is available from the Trust's website: www.thewaltoncentre.nhs.uk

Disclaimer

The Walton Centre for Neurology & Neurosurgery NHS Trust cannot accept responsibility for the quality of information you may find via recommended websites, or for the consequences of the use of the information.

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A Guide to Patient Information and Useful Websites



Information can be found through:

Patient Advice and Liaison Service (PALS)

The Patient Advice and Liaison Service at the Trust can provide patients, carers or relatives with information. Please call into the PALS office which is situated to the right of the entrance to the Outpatients Department, the office is staffed most of the time between 9am and 5pm, Monday to Friday (Tel: 0151 529 6100)

e-mail: pal.service@thewaltoncentre.nhs.uk

Patient and Carer Information Desk

This is provided by Neurosupport, a charity based in Liverpool but covering the same catchment area as the Walton Centre. The desk is situated outside the entrance to the Outpatients Department and is staffed by volunteers most of the time.

The desk provides:

- Leaflets about a wide range of neurological and neurosurgical conditions
- General information about support groups, welfare benefits, holidays etc
- Details of the support available from Neurosupport.

For advice and support about work related issues, contact **The Working Life Service** at Neurosupport, tel: 0151 298 2999.

Information is also available from the library at Neurosupport. Please telephone the Information Officer on 0151 298 2999.

Useful Websites

Best Treatments

www.besttreatments.co.uk

Lab Tests Online UK

www.labtestsonline.org.uk

NHS Direct

www.nhs.direct.nhs.uk

Patient UK

www.patient.co.uk

Prodigy

www.prodigy.nhs.uk

Surgery Door

www.surgerydoor.co.uk

Neurosupport

www.neurosupport.org.uk

These websites are not a substitute for professional advice. If you have any concerns about your health, you should consult your doctor or other health care professional.